
26 January 2021

New regulations came into effect on 4 April 2020 to allow Councils to hold meetings remotely via electronic means. As such, Council and Committee meetings will occur with appropriate Councillors participating via a remote video link, and public access via a live stream video through the [Mid Sussex District Council's YouTube channel](#).

Dear Councillor,

A meeting of **SCRUTINY COMMITTEE FOR COMMUNITY, CUSTOMER SERVICES AND SERVICE DELIVERY** will be held **VIA REMOTE VIDEO LINK** on **WEDNESDAY, 3RD FEBRUARY, 2021 at 5.00 pm** when your attendance is requested.

Yours sincerely,
KATHRYN HALL
Chief Executive

A G E N D A

Pages

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| 1. | Roll Call and Virtual Meeting Explanation. | |
| 2. | To note Substitutes in Accordance with Council Procedure Rule 4 - Substitutes at Meetings of Committees etc. | |
| 3. | To receive apologies for absence. | |
| 4. | To receive Declaration of Interests from Members in respect of any matter on the Agenda. | |
| 5. | To confirm the Minutes of the meeting of the Committee held on 13 October 2020. | 3 - 8 |
| 6. | To consider any items that the Chairman agrees to take as urgent business. | |
| 7. | Overview of Complaints 2019-20. | 9 - 18 |
| 8. | Air Quality. | 19 - 32 |

9. Scrutiny Committee for Community, Customer Services and Service Delivery Work Programme 2020/21. **33 - 34**
10. Questions pursuant to Council Procedure Rule 10.2 due notice of which has been given.

To: **Members of Scrutiny Committee for Community, Customer Services and Service Delivery:** Councillors A Boutrup (Chair), Anthea Lea (Vice-Chair), L Bennett, P Chapman, R Clarke, B Dempsey, S Ellis, I Gibson, J Henwood, T Hussain, J Mockford, M Pulfer, S Smith, A Sparasci and D Sweatman